

## User guidance for the use of Inflatable Play Equipment

Thank you for hiring from Norfolk Inflatables as part of our continued customer support we have created this safe use guide for the use of inflatable play equipment.

This guide should be used in conjunction with the terms and conditions of hire which is also available on our website at all times, should you have any questions or concerns we would recommend that you contact us at the earliest convenience on 07906131039.

All our inflatables are inspected at regular intervals to ensure they are safe to be used, when setting up any equipment our staff will assess the surrounding and address any possible risks whilst conducting a risk assessment on site.

Always make sure the following on all items of inflatable play equipment:

- The inflatable is secured down using all anchor points available when outdoors. \*\*\*
- All anchor pegs are no more than 25mm above the ground. \*\*\*
- Blower tubes are straight and blowers are not obstructed in any way stopping air flow. \*\*\*
- There are no items around the inflatable that could cause injury when exiting the inflatable. \*\*\*
- Internal air pressure is sufficient to support the equipment and users. \*\*\*
- Take a reading of the wind speed when setting up and monitor whilst in use. \*\*\*
- The maximum number of users and height is not exceeded. (These are stated on the equipment itself)
- Once set up the equipment is not moved or altered in any way.

Ensure the following when hiring.

### **Bouncy Castles:** (Applicable to **ALL** inflatables)

#### **Always**

- Maintain adult supervision (Over 18).
- Remove shoe, jewellery & objects from pockets.
- Keep users to the same size & age.
- Ensure monitor the weather for changes.
- Adhere to the maximum user numbers.
- Regularly check anchor points.
- Keep the mats and exits clear.
- Ensure the blower securely attached.
- Make sure the blower tube is straight.
- Keep the equipment dry.
- Stop using if the inflatable becomes wet.
- Tie up long hair.
- Remove spectacles. (Where possible as these are expensive to replace if damaged)
- Remove pin badges, broaches and any other sharp items from clothing.
- Users have adequate space to allow them to use the equipment comfortably.
- Wear socks whilst using the equipment.
- Make sure the person supervising is capable of asserting authority over the users should the need arise.
- Have a whistle to get users attention.
- Always ensure phones, camera's & any electronic devices are not used on the equipment.

#### **Never Allow**

- Food on the inflatable.
- Users to play on the step this is for access and egress only.
- Smoking/Vaping on or near equipment.
- Users to climb on the walls.
- Liquids on or near the inflatable.
- Anyone to move the inflatable once setup.
- The moving of safety matting.
- Objects to obstruct the blower.
- Toys to be taken on the equipment.
- Pets on the equipment.
- User on whilst inflation/deflation.
- Pen's, Pencils, or items that could stain.
- Use if under the influence of any substance or alcohol.
- Allow silly string, glitter or balloons on equipment.
- Allow any person with head, neck, back or other muscular-skeletal injuries or disabilities, pre-existing injuries, health concerns (recovering from surgery, limitations), pregnant women, and others who may be susceptible to injury from falls, bumps or bouncing to use the equipment.
- Allow acrobatic manoeuvres or rough play, somersaults, diving, wrestling, rough play or flips of any kind.
- Allow running from side to side.

## User guidance for the use of Inflatable Play Equipment

In addition to these when hiring different types of inflatable play equipment, there is also additional things to take into consideration when using to ensure the safe use of these kinds of inflatable play equipment.

Below is some additional guidance we have provided to assist you with the safe use of these different types of equipment.

### **Bounce & Slide / Combo Castles:**

#### **Always**

- Ensure matting remains at the bottom of the slide area, this is required at all times.
- Keep the bottom of the slide clear.
- Ensure you are situated in a position you can clearly see the whole inflatable.
- Try to wear trousers, leggings or tights to cover legs when using slides this prevents friction burns.
- Recommend long sleeved tops to protect arms from friction burns.

#### **Never Allow**

- Users to gather at the top of the slide area, this stops the flowing of traffic through.
- Users to climb up the slide.
- More than one person on the slide section at any one time.
- Pushing from the top of the slide or platform area, allow all users time to gather their confidence before sliding.
- Use hosepipes, water, oil or anything to make the slide more slippery.

### **Inflatable Slides:**

#### **Always**

- Ensure matting remains at the bottom of the slide and step areas.
- Only allow one person at a time on each slide lane, each slide will have a number.
- Make sure users vacate the runout at the bottom of the slide area straight away.
- Try to wear trousers, leggings or tights to cover legs when using slides this prevents friction burns.
- Users are in the sitting position when sliding, and go feet first.

#### **Never Allow**

- User to gather on the steps or at the top of the steps on the platform.
- User to hold hands whilst sliding down this can cause collisions.
- Users to wait at the bottom of the slide for others.
- Pushing at the top of the slide or platform area, allow all users time to gather their confidence before sliding.
- Jumping from the top of the slide.

### **Obstacle Courses:**

#### **Always**

- Keep matting at the entrance and exits.
- Maintain a steady flow of users.
- Ensure spectators remain at a distance in case of users coming off suddenly.

#### **Never Allow**

- Adults & Children to use at the same times.
- Users to group / wait inside the inflatable.
- Any additional items to be used on or alter the equipment in any way.

### **Sumo Suits:**

#### **Always**

- Use all safety accessories supplied.
- Ensure adequate space around the mat.
- Maintain a clear area, free from obstacles.
- Check head gear is fitted correctly.

#### **Never Allow**

- Adult & Children to use at the same time.
- Lifting of competitors whilst in suits.
- More than one person in a suit.
- Rough play or pushing backwards.

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**Bungee Run Style Games:**

**Always**

- Secure the bungee belts correctly.
- Ensure all safety equipment is worn.
- Ensure the users are of the same capability.
- Remove any items from pockets, jewellery and sharp items attached to clothing.
- Always tie up long hair.
- Users are a minimum of 1.2m in height.

**Never Allow**

- Pulling of users to extend the bungee cord.
- Leaning over the walls of the inflatable.
- Users access behind the equipment.
- The use of anything other than the items supplied with the equipment under any circumstances.
- Users do not exceed the maximum user weight.

**Gladiator Duel Style Games:**

**Always**

- Ensure the safety equipment is worn.
- Only ever use the provided accessories.
- Ensure matting remains in position.
- Check head gear is fitted correctly.

**Never Allow**

- Sitting on the walls or surrounding area.
- Maximum number of users to be exceeded.
- Alter or move the equipment once left.
- Mixed age / size users at the same time.

Please note all this information above is provided for guidance only, it is the full responsibility of the hirer to ensure the equipment is used in the correct manner whilst on hire.

Where any training is required for the operation and or use of the equipment this is the responsibility of the hirer to obtain this, Norfolk Inflatables is able to provide training for the use of inflatable play equipment.

For more information on what training may be required and the services we can provide for training please contact us.

If you have any questions or concerns, we would recommend that you contact us straight away.

\*\*\* = All these checks are done whilst setting up by a member of staff, however we would recommend that these are also checked at regular intervals to ensure the required levels of safety are maintained throughout the time of use.

Our contact details are as follows:

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